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|  | Employment History |  |
| Spartansburg Regional Health Center, Spartansburg, PA |  | July 2013 - Present |
| Director of Information Technology and Security* Studied and maintained PCI, HIPAA, and FIPS compliance.
* Replaced and configured new Sonicwall Firewall.
* Used existing firewall hardware to enhance security and optimized network performance.
* Instituted e-waste recycling program and ensured data was properly erased from hardware leaving our offices.
* Maintained all workstations and network equipment.
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| IV4, Inc. Rochester, NY |  | Dec. 2010 – July 2013 |
| Help Center Lead* Promoted to “Help Center Lead” (an internal issue escalation position that did not previously exist within the company, created for my unique blend of skills).
* Liaison between Help Desk Technicians and Field Engineers.
* Quickly and accurately determine incident scope and impact.
* PC/Mac hardware/software troubleshooting, network configuration, upgrades.
* Administration of Microsoft Server, SQL Server, Exchange Server, Cisco ASA/PIX firewalls, Sonicwall firewalls.
* Maintain internal IT infrastructure under the Director of IT.
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| **Seneca Library District**, Warren, PA |  | Dec. 2008 – Dec. 2010 |
|  | District Technology Consultant* Technical Support for the 17 libraries of the Seneca District.
* Project Manager of two different county-wide automation server implementation projects.
* Coordinated technical resources across five counties.
* Deployed new hardware & software, including Windows 2008 SQL Servers, desktop workstations & Netbook laptops, from Windows XP to Windows 7.
* Produced & performed training classes for both staff & public patrons.
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| Penn State Erie, The Behrend College, Erie, PA | Education | 2007 |
|  | Bachelor of Arts in English* Editor of Lake Effect, literary magazine with international circulation.
* Delta Chi Fraternity - Secretary, Vice President, & Associate Member Counselor. 2014-Present: President of ABT.
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