|  |  |  |  |
| --- | --- | --- | --- |
|  | Employment History |  | |
| Spartansburg Regional Health Center, Spartansburg, PA |  | July 2013 - Present | |
| Director of Information Technology and Security  * Studied and maintained PCI, HIPAA, and FIPS compliance. * Replaced and configured new Sonicwall Firewall. * Used existing firewall hardware to enhance security and optimized network performance. * Instituted e-waste recycling program and ensured data was properly erased from hardware leaving our offices. * Maintained all workstations and network equipment. | |  |
| IV4, Inc.  Rochester, NY |  | Dec. 2010 – July 2013 | |
| Help Center Lead  * Promoted to “Help Center Lead” (an internal issue escalation position that did not previously exist within the company, created for my unique blend of skills). * Liaison between Help Desk Technicians and Field Engineers. * Quickly and accurately determine incident scope and impact. * PC/Mac hardware/software troubleshooting, network configuration, upgrades. * Administration of Microsoft Server, SQL Server, Exchange Server, Cisco ASA/PIX firewalls, Sonicwall firewalls. * Maintain internal IT infrastructure under the Director of IT. | |  |
| **Seneca Library District**, Warren, PA |  | | Dec. 2008 – Dec. 2010 |
|  | District Technology Consultant  * Technical Support for the 17 libraries of the Seneca District. * Project Manager of two different county-wide automation server implementation projects. * Coordinated technical resources across five counties. * Deployed new hardware & software, including Windows 2008 SQL Servers, desktop workstations & Netbook laptops, from Windows XP to Windows 7. * Produced & performed training classes for both staff & public patrons. | |  |
| Penn State Erie, The Behrend College, Erie, PA | Education | | 2007 |
|  | Bachelor of Arts in English  * Editor of Lake Effect, literary magazine with international circulation. * Delta Chi Fraternity - Secretary, Vice President, & Associate Member Counselor. 2014-Present: President of ABT. | |  |