

### Employment History

**Spartansburg  
Regional Health  
Center, Spartansburg,  
PA**

*July 2013 - Present*

#### **Director of Information Technology and Security**

- Studied and maintained PCI, HIPAA, and FIPS compliance.
- Replaced and configured new Sonicwall Firewall.
- Used existing firewall hardware to enhance security and optimized network performance.
- Instituted e-waste recycling program and ensured data was properly erased from hardware leaving our offices.
- Maintained all workstations and network equipment.

**IV4, Inc.  
Rochester, NY**

*Dec. 2010 – July 2013*

#### **Help Center Lead**

- Promoted to “Help Center Lead” (an internal issue escalation position that did not previously exist within the company, created for my unique blend of skills).
- Liaison between Help Desk Technicians and Field Engineers.
- Quickly and accurately determine incident scope and impact.
- PC/Mac hardware/software troubleshooting, network configuration, upgrades.
- Administration of Microsoft Server, SQL Server, Exchange Server, Cisco ASA/PIX firewalls, Sonicwall firewalls.
- Maintain internal IT infrastructure under the Director of IT.

**Seneca Library District,  
Warren, PA**

*Dec. 2008 –  
Dec. 2010*

#### **District Technology Consultant**

- Technical Support for the 17 libraries of the Seneca District.
- Project Manager of two different county-wide automation server implementation projects.
- Coordinated technical resources across five counties.
- Deployed new hardware & software, including Windows 2008 SQL Servers, desktop workstations & Netbook laptops, from Windows XP to Windows 7.
- Produced & performed training classes for both staff & public patrons.

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**Penn State  
Erie, The Behrend  
College, Erie, PA**

### Education

*2007*

#### **Bachelor of Arts in English**

- Editor of Lake Effect, literary magazine with international circulation.
- Delta Chi Fraternity - Secretary, Vice President, & Associate Member Counselor. 2014-Present: President of ABT.